

Flip the Pharmacy is here!

No, don't think of buying, renovating, and re-selling community pharmacies. Flip the Pharmacy is transforming the practice of pharmacy in the community pharmacy setting!

Founding sponsor the Community Pharmacy Foundation, and founding partner CPESN® USA have launched the Flip the Pharmacy program and **started transforming community-based pharmacies away from filling prescriptions at a moment in time to caring for patients over time.**

Over the next five years, the Flip the Pharmacy program plans to graduate more than 1,000 pharmacies – and affect more than 5,000 – from a two-year transformation process. Over an intensive two-year experience, each participating pharmacy will be served by a practice transformation team that will support them as they implement 24 Flip the Pharmacy change packages (one per month).

All CPESN network pharmacies can utilize and benefit from the Flip the Pharmacy tools and resources.

The first cohort covers all regions of the country and the Flip the Pharmacy has committed to engaging and deploying more than 140 practice transformation coaches to more than 500 pharmacies nationwide **to implement the six key transformation domains supported at the pharmacy-level by the coaches** (see domains at www.flipthepharmacy.com).

For more information on sponsorship funding or partnership contributions, visit www.flipthepharmacy.com or just email us at partner@flipthepharmacy.com.

Don't miss out! ■

CPESN® USA is a clinically integrated, nationwide organization of pharmacy networks developed to advance community-based pharmacy practice in America. To learn more, join a short, informational webinar hosted by independent pharmacy owners who are leading the CPESN effort. Visit www.cpesn.com/pharmacies and click the LEARN button.



Domain 1: Leveraging the Appointment-Based Model

— Medication Synchronization is at the core of the ABM model, yet what are the patient evaluation, care coordination, and medication use support services that may be efficiency layered alongside the mechanical Medication Synchronization process.

Domain 2: Improving Patient Follow Up and Monitoring

— Community-Based Pharmacies have great opportunity to lead the health care system in effective patient follow up and monitoring utilizing system-leading number of patient touch points.

Domain 3: Developing New Roles for Non-Pharmacist Support Staff

— Gone should be the days of limiting pharmacies to two types of roles: Pharmacist and Pharmacy Technician. Roles that address common challenges to the healthcare system such as patient engagement and activation, care team communications, social determinants of health, and analysis of data are essential to successful population health management and accountable care.

Domain 4: Optimizing the Utilization of Technology and electronic Care Plans

— The eCarePlan is fundamental to the successful operationalization of Domains 1 – 3 and 6. Working hand in hand with software companies, pharmacies should develop best practices documentation processes.

Domain 5: Establishing Working Relationships with other Care Team Members

— Results from CCNC's CMMI innovation project showed that pharmacies who built and maintained meaningful working relationships with other care team members.

Domain 6: Developing the Business Model and Expressing Value

— What is the return on investment to the pharmacy for moving towards longitudinal, patient level health care services delivery.