

High Performance Strategies for LTC Pharmacies sponsored by Pharmacists Mutual Companies

Program Information and Preliminary Agenda

Day 1

8:00 am – 8:30 am	Continental Breakfast (no CE credit)
8:30 am – 10:00 am	Module 1: Introduction and Overview
10:00 am – 10:15 am	Break (no CE credit)
10:15 am – 12:00 pm	Module 1: Introduction and Overview (cont'd)
12:00 pm - 1:00 pm	Lunch/Exhibits (no CE credit)
1:00 pm– 2:00 pm	Module 1: Introduction and Overview (cont'd)
2:00 pm – 3:00 pm	Module 2: Efficient Pharmacy Operations I Purchasing and Inventory Management Pharmacy Management Systems Performance Guidelines Packaging, Distribution, Automation, and Delivery
3:00 pm – 3:15 pm	Break (no CE credit)
3:15 pm – 4:15 pm	Module 2: Efficient Pharmacy Operations I (cont'd)
4:15 pm – 5:15 pm	Module 3: Efficient Pharmacy Operations II Staffing and Workflow Pharmacy and Facility Regulations Pharmacy Home
5:15 pm	Adjourn

Day 2

8:00 am – 8:30 am	Continental Breakfast (no CE credit)
8:30 am – 10:30 am	Module 3: Efficient Pharmacy Operations II (cont'd.)
10:30 am – 10:45 am	Break (no CE credit)
10:45 am – 12:15 pm	Module 3: Efficient Pharmacy Operations II (cont'd.)
12:15 pm - 1:15 pm	Lunch/Exhibits (no CE credit)
1:15 pm – 3:00 pm	Module 4: Acquiring New Business Contracts & Compensation Acquiring New Business Customer Management/Maintenance

Marketing

3:00 pm – 3:15 pm

Break (no CE credit)

3:15 pm – 5:30 pm

Module 4: Acquiring New Business (cont'd)

5:30 pm

Adjourn