

# High Performance Strategies for LTC Pharmacies

## Program Information and Preliminary Agenda

### Day One

8:00 am – 8:30 am	Continental Breakfast (no CE credit)
8:30 am – 11:45 am	<b>Module 1: Introduction and Overview (15-minute break)</b>
11:45 am - 12:45 pm	<b>Lunch</b> (no CE credit)
12:45 pm– 4:00 pm	<b>Module 2: Efficient Pharmacy Operations I (15-minute break)</b> Purchasing and Inventory Management Pharmacy Management Systems Performance Guidelines Packaging, Distribution, Automation, and Delivery
4:00 pm – 5:15 pm	<b>Module 3: Efficient Pharmacy Operations II</b> Staffing and Workflow Pharmacy and Facility Regulations Pharmacy Home
5:15 pm	Adjourn

### Day Two

7:30 am – 8:00 am	Continental Breakfast (no CE credit)
8:00 am – 12:00 pm	<b>Module 3: Efficient Pharmacy Operations II (cont'd.) (15-minute break)</b> Staffing and Workflow Pharmacy and Facility Regulations Pharmacy Home
12:15 pm - 1:15 pm	<b>Lunch</b> (no CE credit)
1:15 pm – 5:15 pm	<b>Module 4: Acquiring New Business (15-minute break)</b> Contracts & Compensation Acquiring New Business Customer Management/Maintenance Marketing
5:15 pm	Adjourn

### **Program Length:**

14.75 CE Hours