Workflow Walk-Through

- Patient enters the pharmacy.
- Front-end staff greets patient and asks about Check Your Meds Day.
- Front-end staff helps patient fill out top portion of form and directs patient to designated waiting area.
- Pharmacist or student pharmacist meets with patient to do CMR.
- Pharmacist or student pharmacist counsels patient.
- Pharmacist or student pharmacist educates patient about disposing of meds properly (or collects expired meds for disposal by the pharmacy).
- Pharmacist or student pharmacist talks about Simplify My Meds® program.
- Patient leaves.
- Pharmacist/student pharmacist/pharmacy staff faxes/calls patient’s physician(s) about suggested med changes.
- Pharmacist/student pharmacist/pharmacy staff bills CMS for CMR, if patient qualifies.
- Pharmacy staff sends NCPA data about the pharmacy’s participation in Check Your Meds Day.

WANT MORE INFORMATION AND RESOURCES?
Check out the NCPA Check Your Meds Toolkit at ncpanet.org/checkyourmeds