

List 5 “Enhanced Services Offerings” Your Pharmacy Currently Offers or Plans to Offer...

1. _____
2. _____
3. _____
4. _____
5. _____

Use Your Enhanced Services Offerings to List or Generate Ideas of New Services....

For Each Service Offering, what length of time is required to implement the Service? (Circle)

#1	0-90 Seconds	90 seconds to 10 Minutes	10 Minutes to Hours...
#2	0-90 Seconds	90 seconds to 10 Minutes	10 Minutes to Hours...
#3	0-90 Seconds	90 seconds to 10 Minutes	10 Minutes to Hours...
#4	0-90 Seconds	90 seconds to 10 Minutes	10 Minutes to Hours...
#5	0-90 Seconds	90 seconds to 10 Minutes	10 Minutes to Hours...

If more than one part to offering (aka follow up) circle more than one....

The Following are Roles/Actors that may be Required to Implement the Service:

Bench Pharmacist	“Clinical Pharmacist”	Drop-Off Technician	Bagging Technician
Cashier	Delivery Driver	Med Sync Technician	Engagement Technician
Compounding Tech	Immunizer	Clinical Documenter	Community Resources Tech

The following is a list of Risk Scores, Algorithms & Protocols that may be Used for “Triaging” Activities:

<i>Risk Scores</i>	<i>Algorithms</i>	<i>Protocols</i>
Risk of Admission (30 Days)	6 or More Medications	If X, then Schedule Appt.
Risk of Admission (12 Months)	High Risk Medications	If X, then Med Sync
Risk of Low Adherence	Preferred Payer	If X, then phone f/u
Risk of Therapeutic Consideration	Preferred Clinician/Provider	If X, ask if they would like...
Risk of Discrepancy	Discharged & >3 Chronic Meds	If CMR Due, Task...
Composite Medication Chaos Risk	Low PDC for >2 Classes	If High Risk for Hosp., Offer...
Potential Savings From CPCM	6 Or More Opioids in 90 days	If Overdose Risk Offer Naloxone

Enhanced Service Offering #1: _____

Actors/Roles Involved: _____

Duration of Initial Service: _____

Follow Up? _____

Risk Scores Used to Trigger (Optimally): _____

Algorithms Used to Trigger (Optimally): _____

Protocols Used to Initiate: _____

Enhanced Service Offering #2: _____

Actors/Roles Involved: _____

Duration of Initial Service: _____

Follow Up? _____

Risk Scores Used to Trigger (Optimally): _____

Algorithms Used to Trigger (Optimally): _____

Protocols Used to Initiate: _____

Enhanced Service Offering #3: _____

Actors/Roles Involved: _____

Duration of Initial Service: _____

Follow Up? _____

Risk Scores Used to Trigger (Optimally): _____

Algorithms Used to Trigger (Optimally): _____

Protocols Used to Initiate: _____
