List 5 “Enhanced Services Offerings” Your Pharmacy Currently Offers or Plans to Offer…

1. ____________________________________________________________________________________
2. ____________________________________________________________________________________
3. ____________________________________________________________________________________
4. ____________________________________________________________________________________
5. ____________________________________________________________________________________

Use Your Enhanced Services Offerings to List or Generate Ideas of New Services….

For Each Service Offering, what length of time is required to implement the Service? (Circle)

<table>
<thead>
<tr>
<th>#1</th>
<th>0-90 Seconds</th>
<th>90 seconds to 10 Minutes</th>
<th>10 Minutes to Hours…</th>
</tr>
</thead>
<tbody>
<tr>
<td>#2</td>
<td>0-90 Seconds</td>
<td>90 seconds to 10 Minutes</td>
<td>10 Minutes to Hours…</td>
</tr>
<tr>
<td>#3</td>
<td>0-90 Seconds</td>
<td>90 seconds to 10 Minutes</td>
<td>10 Minutes to Hours…</td>
</tr>
<tr>
<td>#4</td>
<td>0-90 Seconds</td>
<td>90 seconds to 10 Minutes</td>
<td>10 Minutes to Hours…</td>
</tr>
<tr>
<td>#5</td>
<td>0-90 Seconds</td>
<td>90 seconds to 10 Minutes</td>
<td>10 Minutes to Hours…</td>
</tr>
</tbody>
</table>

If more than one part to offering (aka follow up) circle more than one….

The Following are Roles/Actors that may be Required to Implement the Service:

Bench Pharmacist “Clinical Pharmacist” Drop-Off Technician Bagging Technician
Cashier Delivery Driver Med Sync Technician Engagement Technician
Compounding Tech Immunizer Clinical Documenter Community Resources Tech

The following is a list of Risk Scores, Algorithms & Protocols that may be Used for “Triaging” Activities:

<table>
<thead>
<tr>
<th>Risk Scores</th>
<th>Algorithms</th>
<th>Protocols</th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk of Admission (30 Days)</td>
<td>6 or More Medications</td>
<td>If X, then Schedule Appt.</td>
</tr>
<tr>
<td>Risk of Admission (12 Months)</td>
<td>High Risk Medications</td>
<td>If X, then Med Sync</td>
</tr>
<tr>
<td>Risk of Low Adherence</td>
<td>Preferred Payer</td>
<td>If X, then phone f/u</td>
</tr>
<tr>
<td>Risk of Therapeutic Consideration</td>
<td>Preferred Clinician/Provider</td>
<td>If X, ask if they would like…</td>
</tr>
<tr>
<td>Risk of Discrepancy</td>
<td>Discharged &amp; &gt;3 Chronic Meds</td>
<td>If CMR Due, Task….</td>
</tr>
<tr>
<td>Composite Medication Chaos Risk</td>
<td>Low PDC for &gt;2 Classes</td>
<td>If High Risk for Hosp., Offer…</td>
</tr>
<tr>
<td>Potential Savings From CPCM</td>
<td>6 Or More Opioids in 90 days</td>
<td>If Overdose Risk Offer Naloxone</td>
</tr>
</tbody>
</table>
Enhanced Service Offering #1: ____________________________________________

Actors/Roles Involved: ________________________________________________

Duration of Initial Service: ____________________________________________

Follow Up? __________________________________________________________

Risk Scores Used to Trigger (Optimally): _________________________________

Algorithms Used to Trigger (Optimally): __________________________________

Protocols Used to Initiate: ____________________________________________

__________________________________________________________________________

Enhanced Service Offering #2: __________________________________________

Actors/Roles Involved: ________________________________________________

Duration of Initial Service: ____________________________________________

Follow Up? ___________________________________________________________

Risk Scores Used to Trigger (Optimally): _________________________________

Algorithms Used to Trigger (Optimally): __________________________________

Protocols Used to Initiate: ____________________________________________

__________________________________________________________________________

Enhanced Service Offering #3: __________________________________________

Actors/Roles Involved: ________________________________________________

Duration of Initial Service: ____________________________________________

Follow Up? ___________________________________________________________

Risk Scores Used to Trigger (Optimally): _________________________________

Algorithms Used to Trigger (Optimally): __________________________________

Protocols Used to Initiate: ____________________________________________

__________________________________________________________________________