



Pharmacy Visits Don't Have to End When Summer Does

Several owners built on meetings with legislators during the traditional August recess and invited them for visits later in the year. Rep. Buddy Carter (R-Ga.) went to Altama Pharmacy in Brunswick and Bennett's Pharmacy in Nahunta. Rep. Bob Goodlatte (R-Va.) visited Broadway Drug Center in Broadway. Rep. Barbara Comstock (R-Va.) stopped in Rotz Pharmacy in Winchester and got a flu shot. Rep. Marcy Kaptur (D-Ohio) visited in a Discount Drug Mart in Vermillion (below). For assistance in arranging a visit by a member of Congress at your community pharmacy, contact Kendal Ann Miller in the government affairs department at governmentaffairs@ncpanet.org.



Independent Pharmacy Today

Emerging Models: High Performance Pharmacies

- Access to electronic medical records—23%
- Collaborative drug therapy agreements—17%
- Conduct patient education classes—16%
- Transition of care program—6%
- Implemented convenient care clinic—2%

Source: 2015 NCPA Digest, sponsored by Cardinal Health

THE **AUDIT** **ADVISOR**

Desk Audits—Do You Know What to Send?

Q: Our pharmacy received a desk audit notice from SCIO Health Analytics for OptumRx, and we're not sure what documentation they want us to send.

A: PAAS has recently seen an increase in the number of desk audits, and some of the notices have unclear instructions. This has led to much confusion and frustration about what documents to actually collect, copy, and send for the response.

A particularly confusing notice has been sent out by SCIO Health Analytics on behalf of Catamaran and OptumRx. Please see the sample language for what they are asking, shown below:

1. Photocopies—FRONT AND BACK—of original hard-copy prescriptions/physician order sheets (including back-slaps or any computer-generated stickers).
2. Computerized dispensing records, including refill records.
3. Supporting documentation necessary to support the appropriateness and accuracy of the billing.

We have clarified item No. 2 with SCIO staff, who have confirmed that they are looking for a printout showing all of the fill dates and they are NOT requesting signature logs as proof of dispensing. Item No. 3 means clinical documentation supporting the prescription (such as notes clarifying DAW code, use as directed instructions or vacation overrides).

By Mark Jacobs, RPh, PAAS National, (the Pharmacy Audit Assistance Service). For more information, call 888-870-7227 toll-free, or visit www.paasnational.com.



ADVOCACY **ALERT**

Pharmacy champion Rep. Doug Collins (R-Ga.) blasted PBMs in a speech in the House chamber. Collins, pictured here at a committee hearing, challenged his colleagues to “stand up” for community pharmacists “against the anticompetitive tactics of PBMs and the bullying behavior that has to stop.” He decried the putative audits that pharmacists fear for speaking out against shady PBM tactics and declared, “I will continue this fight because they can't audit me.” In the Dec. 8, 2015 speech, he also called for more lawmakers to support his PBM transparency bill H.R. 244, which now has 32 cosponsors.