Saturday, October 14, 2017

3:00 – 4:30 pm

Gaylord Palms Resort & Convention Center

**Implementation Planner**

When Big Dollars Are on the Line: What’s New With Audits

Mark Jacobs, RPh, FASCP, Vice President of Operations, PAAS National

**Pharmacist and Pharmacy Technician Learning Objectives:**

Upon completion of this activity, participants will be able to:

1. Review new developments in pharmacy audit recoveries.
2. Discuss red flags for pharmacy auditors and actions to ensure that procedures are followed to eliminate risk.
3. Outline your audit rights and responsibilities.

**Slides and resources to share with your team can be found at** [www.ncpanet.org/convention](http://www.ncpanet.org/convention)

**Disclosures:**

Mark Jacobs is the Vice President of Operations with PAAS National. The conflict of interest was resolved by peer review of the slide content.

NCPA’s education staff declares no conflicts of interest or financial interest in any product or service mentioned in this program, including grants, employment, gifts, stock holdings, and honoraria.

**What do you want to walk away with from this session?**

**Notes:**

**Take-Away Points:**

**Questions that I have:**

**Speaker Bio:**

**Mark Jacobs** is a pharmacist with 25 years experience working in a community pharmacy including 20 years in pharmacy management. Mark has served his profession in several capacities including President of the Beloit Pharmacists Association, The Pharmacy Society of Wisconsin Board of Directors, and as Chairman of the American Pharmacists Association Committee on Pharmacy Work Life Issues.

Mark has worked for Ed Heckman as a Pharmacy Audit Consultant at PAAS National® (The Pharmacy Audit Assistance Service) since 1999. PAAS National® serves over 4000 pharmacy members with audits in all 50 states, having saved members over $463 million in audit recoveries.